


<b>Title</b>	<b>Quality Policy</b>					
<b>Document Reference</b>	<b>IMS 02.3</b>	<b>Issue</b>	<b>1</b>	<b>Date</b>	<b>May 22</b>	

Whilst discharging our business operations, Resources Management Limited is committed to supply its customers with a total management service for:

**Non-hazardous waste disposal and the development and operation of power generation projects via the use of landfill gas (LFG) fuel.**

In addition to local authorities and waste producers, our customers include other waste operators, site operators, regulatory bodies, and landowners. Our aim is to supply a service that not only conforms to the agreed contractual specifications and agreements, but also meets customer expectations. In order to accomplish this an integrated Health, Safety, Quality & Environmental (HSQE) Management System will be implemented that:

- Provides the framework to develop and review objectives and targets that are specific, measurable, accountable, realistic, time weighted and communicated to personnel as required
- Identifies responsibility for delivery of our service at all levels, from the board and managers down to individuals on all our sites
- Promotes communication and consultation between management and employees to ensure the policy is communicated to all personnel and everyone is aware of their responsibilities
- Pro-actively identifies the requirements and expectations of our customers
- Provides exemplary levels of customer service to meet these requirements in order to develop, acquire and operate the landfill and LFG energy projects
- Monitors delivery of our service through internal audits, corrective and preventive actions and management review processes to ensure continuous improvement of the Quality Management System
- Meets or surpasses all applicable regulations and other requirements including BS EN ISO 9001

The ultimate responsibility for quality lies with the Directors of the assets, but implementation of this policy and the HSQE system is the responsibility of all Resources Management Limited staff and a condition of engagement for consultants and contractors.

The policy will be displayed in prominent locations, so it is clearly visible to everyone and further copies are available, on request from the HSQE department to all interested parties.

The policy and its implementation is reviewed by the Resources Management Limited senior management team at least annually and updated as required.

Signed

*D & New*

Dated

*20/5/22*